Personal Computer Data Services in conjunction with the SSAIB have produced BASE, a basic administration program available only to SSAIB members.

BASE enables the SSAIB Installer to carry out and record the basic administration functions to SSAIB Standards as well as calculating and producing all the reports required by the SSAIB.

**Product Summary**

**Core Features**

- Contract management
- Invoice functionality
- Routine maintenance
- Record alarm activations
- Contract management
- SSAIB Statistics

**Routine Maintenance**: Auto-calculates routine visits and report generator for due and overdue services

**Contract Database**: Organises customer contract, system, and site history details

**Statistics**: Calculates and produces all SSAIB reports for false alarm and routine maintenance visits.

**Terms and Conditions**

The license for BASE administration software is valid for 12 months and starts on the day of purchase, the license is renewed by purchasing a further 12 month maintenance and support contract.

The maintenance and support contract is compulsory, the software will not function without renewal.

The support and maintenance package includes any upgrades throughout the year and telephone support, any upgrades will be at the request of SSAIB to satisfy standards.

**BASE administration software is not networkable, it is only sold as a single user copy and can only be installed on one machine.**

The software is licensed to the purchaser and must not be sold, copied or lent to other persons or company.
**The Alarm Master family**

*Alarm Master* is a customer and service management software package for intruder alarms, CCTV, Access Control, and fire alarms.

- **Lite** for the small installer.
- **Full** for the small to medium installer.
- **Premium** for the medium to large installer.

*Alarm Master Mobile* provides seamless communication between the office-based Alarm Master to the on-site engineers mobile, tablet or PDA using the Alarm Master Mobile application.

*Customer Web Access* is a multi-featured web based application for your customers, providing them with the ability to organise and access information about their sites, manage quotes and request services.

*Base* is a basic administration programme that allows the user to carry out and record tasks to SSAIB standards, and is therefore only available to SSAIB members.