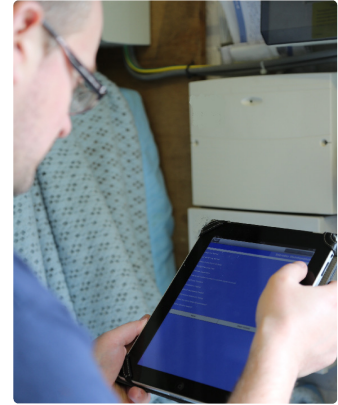


Product Summary

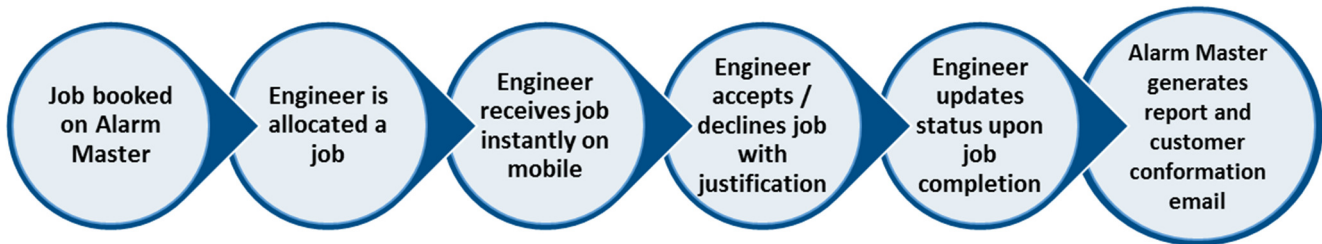
The Alarm Master Mobile is a fully integrated additional cost module of the Alarm Master Premium system, providing easy, instant, and paperless communication.

Our software uses GPRS/Wi-Fi to efficiently communicate in real-time between the office based Alarm Master and the engineer's phone or tablet through the Alarm Master Mobile.

The application enables flawless communication between engineer and office, providing to-the-minute engineer status, job progress, and the transfer of core information such as materials used, electronic customer signatures, and images.



Core Application Process



Main features

- ✔ Download + Upload preventative / corrective visits
- ✔ Paperless
- ✔ Automatic update of job sheets, invoices and stock
- ✔ Bespoke PDA forms are available (at extra cost)
- ✔ Electronic signature capture
- ✔ Records detailed job information
- ✔ OnCall PDA module included
- ✔ Automatic update of job sheets to Alarm Master
- ✔ Engineer status updates for customers
- ✔ Reminders + alarms to prevent job overlook
- ✔ Speed up invoicing
- ✔ Out of hours access to job information and status updates
- ✔ Contains customer satisfaction survey and risk assessment
- ✔ Range of devices supported



OnCall PDA Module

Oncall PDA is a web application that allows your engineers check customer status prior to attending out of hours calls and to book callouts whilst away from the office and outside of office hours.

It is included as standard with the Alarm Master Mobile package and is supported on any modern web browser.

Alarm Mobile is available for:

IPhone, iPad, Android Phone or Android Tablet,



The Alarm Master family

Alarm Master is a Customer and service management software package for installers of Electronic Fire and Security Systems and covers all system types including, intruder alarms, CCTV, Access Control, fire alarms etc.

Alarm Master has the facility for full reporting to BAFE, NSI and SSAIB standards.

- **Lite** for the smaller installer.
- **Full** for the small to medium installer.
- **Premium** for the medium to large installer.

Alarm Master Mobile provides seamless communication between the office-based Alarm Master to the on-site engineers mobile, tablet or PDA using the Alarm Master Mobile application.

Customer Web Access is a multi-featured web based application for your customers, providing them with the ability to organise and access information about their sites, manage quotes and request services.

Other Modules are available including

BACS Interface enabling direct debit payments to be managed between Alarm Master and SAGE

TAPI Interface provides link between tapi supported telephone systems and the Alarm Master

Multi Company Upgrade Enables Multi company operation using a central database

For SSAIB Installers

Base is a basic fixed format administration programme that allows the user to carry out and record tasks to SSAIB standards, and is therefore only available to SSAIB members.

Please note Base is a single user system and is not networkable and is licenced on a right to use basis with a compulsory annual renewal of the licence