



## CUSTOMER STORY SPECIAL NEEDS SCHOOL

### Briarwood Special Needs School - ID Cardholders with built-in panic button

Teachers at Briarwood Special Needs School often encounter situations where assistance from their colleagues is required rapidly for the safety of the students or the teachers themselves. In such situations it can be impossible to call for assistance using a phone or radio. With ZONITH's ID badge panic alarm, teachers can call for assistance at the push of a button.



**PANIC BUTTON**

*"Our previous alerting system was no longer fit for purpose - we needed a system that allowed us to respond quickly and efficiently to dynamic classroom situations across large sites. The combination of handsets and Zonith alerts has enabled staff to ask for help and communicate with others across the school to ensure safety and wellbeing remains paramount. The "Response Team" can also provide and prioritise support by knowing exactly where the support is needed and communicating over the handsets in real time."*

Alistair Mackintosh, Briarwood School ICT Lead

### Personal safety system

- Briarwoods teachers always carry a ZONITH ID Cardholder. A discreet panic button is located on the back, which teachers can press to call for assistance.
- The ZONITH ID Cardholder is constantly positioned indoors, so colleagues are aware about which room or area their assistance is required. This along with the alarm information is displayed on their SmartPhone or PC display screen.
- For outdoor activities the ZONITH ID Cardholder can be connected directly to the staff's SmartPhone so alarms can be received by the school in an emergency.
- Whether indoors or outdoors, if an alarm is triggered, alarms are sent immediately to colleagues and/or the security office, who can take the next steps to respond as necessary.