

INTELLIGENT LOCKERS IMPROVE STUDENT EXPERIENCE AT BATH UNIVERSITY

traka
ASSA ABLOY



Traka asset management lockers are helping the university of Bath lend laptops and consoles to students at any time of the day and night.

The university wanted to help its students gain access to laptops as and when they required them. The Traka laptop lockers enable students to loan computers 24 hours a day, without having a member of staff monitor the issuing. This is invaluable to students who do not have their own laptop, or who desperately need to finish an assignment if their own is broken.

“The feedback from staff and students has been great and they can all see the benefits of having these two systems in place.”

As well as issuing laptops, the lockers also loan Xbox and Nintendo Wii consoles as part of the university’s ongoing work to enhance the student experience.

Institutions have recognised the need to increase the number of learners, reduce withdrawal rates and aid student progression, by providing an exciting and high quality environment for the students. The University of Bath came second in the Times Higher Education Student Experience Survey last year thanks to the many initiatives they have put in place.

The lockers charge the laptops so that students do not have to waste time trying to find a power source and they also increase accountability. But most importantly, it helps the university protect its investment and manage the use and misuse of the laptops and consoles. If devices are broken, damaged, lost or stolen, the Traka system notifies staff through its database, showing who has taken what and whether it has been returned.



Key Management

The university has also installed Traka key cabinets at various campus buildings, including the library, security offices and inside academic departments, which have saved staff more time to carry out their work.

The cabinets were installed to allow contractors, such as cleaners and porters, access the building around the clock. Previously, a poor key management system meant that keys regularly went missing with limited records of who had access to them and when they were taken or returned, meaning nobody could be held accountable.

Brian Schofield, Head of Security Services said: "Before we had the Traka cabinets installed, we were having to issue keys to people coming into the building which was taking up a lot of time. The key cabinets have saved staff hours each week.



"Now we know who has them and where they are at all times. We are able to see who is inside the building and manage what rooms they have access to.

"The feedback from staff and students has been great and they can all see the benefits of having these two systems in place."

For more information on Traka and the benefits of intelligent key cabinets, please visit www.traka.com

traka.com

Traka
30 Stilebrook Road, Olney,
Buckinghamshire
MK46 5EA United Kingdom

+44 1234 712345

Traka USA
448 Commerce Way,
Suite 100, Longwood
FL 32750 USA

+1 407 681 4001

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